

# SIP Trunking

## SIP endpoint change

Company name

Contact name

Email address

Contact number

SIP endpoint reference (optional)

SIP endpoint site location

Please enter the SIP endpoint reference or the site location of the SIP endpoint.

**Instructions:** This CRF (customer request form) is submitted to [unifyorderfulfilment@o2.com](mailto:unifyorderfulfilment@o2.com)

This CRF is to update the following parameters of the existing SIP Trunking endpoint.

- The CRF can be used for changing network call barring options on an existing endpoint.
- The CRF can be used for changing the IP address of the SIP endpoint
- Updating the network fraud management options.
- Change codec G.711 or G.729
- Enable or disable Fax T.38
- Removal of number ranges from an SIP endpoint
- Upgrading FROM standard SIP Trunking channel to enhanced

The following information will be required to complete this CRF.

1. Terminating SIP endpoint reference, if available.
2. The existing IP address of the SIP endpoint, if available
3. The call barring parameters if required
4. Network fraud management daily spend limits if required
5. Network fraud management weekly spend limits if required

**Notes:**

- This CRF is a non billable service.

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### IP address#1

SIP#1 endpoint ref	<input type="text"/>	e.g DC2N13KLP7934_L1
Current IP address	<input type="text"/>	New IP address <input type="text"/>
Change codec	<input type="text"/>	Change Fax (T.38) <input type="text"/>
Remove numbers	<input type="text"/>	Enhanced upgrade <input type="text"/>

### IP address#2

SIP#1 endpoint ref	<input type="text"/>	e.g DC2N13KLP7934_L1
Current IP address	<input type="text"/>	New IP address <input type="text"/>
Change codec	<input type="text"/>	Change Fax (T.38) <input type="text"/>
Remove numbers	<input type="text"/>	Enhanced upgrade <input type="text"/>

### IP address#3

SIP#1 endpoint ref	<input type="text"/>	e.g DC2N13KLP7934_L1
Current IP address	<input type="text"/>	New IP address <input type="text"/>
Change codec	<input type="text"/>	Change Fax (T.38) <input type="text"/>
Remove numbers	<input type="text"/>	Enhanced upgrade <input type="text"/>

### IP address#4

SIP#1 endpoint ref	<input type="text"/>	e.g DC2N13KLP7934_L1
Current IP address	<input type="text"/>	New IP address <input type="text"/>
Change codec	<input type="text"/>	Change Fax (T.38) <input type="text"/>
Remove numbers	<input type="text"/>	Enhanced upgrade <input type="text"/>

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### Outbound call barring

No call barring	<input type="checkbox"/>		
International call barring	<input type="checkbox"/>	Mobile call barring (071-079)	<input type="checkbox"/>
Premium number barring (09)	<input type="checkbox"/>	Personal number calls barred (070)	<input type="checkbox"/>
Special services calls up to 7 ppm (084)	<input type="checkbox"/>	Special services calls up to 13 ppm (087)	<input type="checkbox"/>
Directory enquiries calls barred (118)	<input type="checkbox"/>	All call barring inc 01, 02, 03, 08 and shortcodes	<input type="checkbox"/>

### Network fraud management

Network fraud management	<input type="checkbox"/>	
Daily spend limit	<input type="checkbox"/>	Spending must not exceed this value in any 24 hour period
Weekly spend limit	<input type="checkbox"/>	Spending must not exceed this value across 7 consecutive days