

Enterprise Inbound Numbers price list April 2019



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General Notes

- Billing for standard calls is per second rounded down to the nearest tenth of a penny. If the cost of a call is less than 0.1p, we will round down to zero pence.
- Daytime is defined as after 0800 and before 1800 on Monday to Friday.
- Evening is defined as all times which are neither Daytime nor Weekend.
- Weekend is defined as all day Saturday and Sunday.

Inbound Numbers inbound usage charges

Call Type Description	Charges (pence per minute)		
	Daytime Rate	Evening Rate	Weekend Rate
Inbound Numbers - 0800/0808 (Unmanaged)	1.77	1.77	1.77
Inbound Numbers - 0800/0808 (Managed - Landline originated)	0.81	0.81	0.81
Inbound Numbers - 0800/0808 (Managed - Mobile originated)	2.73	2.73	2.73
Inbound Numbers - 0800/0808 (Managed - Phonebox originated)	101.21	101.21	101.21
Inbound Numbers - 03xx	0.25	0.25	0.25
Inbound Numbers - 01/02	0.54	0.56	0.56
Inbound Numbers - 084/087 (0ppm)	0.37	0.37	0.37
Inbound Numbers - 084/087 (1ppm)	-0.43	-0.48	-0.48
Inbound Numbers - 084/087 (2ppm)	-1.04	-0.99	-0.99
Inbound Numbers - 084/087 (3ppm)	-1.36	-1.13	-0.92
Inbound Numbers - 084/087 (4ppm)	-1.64	-1.45	-1.46
Inbound Numbers - 084/087 (5ppm)	-3.52	-2.05	-1.90
Inbound Numbers - 084/087 (6ppm)	-2.86	-2.79	-2.77
Inbound Numbers - 084/087 (7ppm)	-4.15	-3.43	-3.25
Inbound Numbers - 087 (8ppm)	-3.75	-3.42	-3.48
Inbound Numbers - 087 (9ppm)	-5.19	-4.9	-4.78
Inbound Numbers - 087 (10ppm)	-5.57	-5.21	-5.01
Inbound Numbers - 087 (11ppm)	-6.03	-6.08	-5.86
Inbound Numbers - 087 (12ppm)	-6.37	-6.31	-6.22
Inbound Numbers - 087 (13ppm)	-7.73	-6.40	-6.71

Notes

Where the rate is a credit amount, this will be offset against the customer's total charges.

Inbound Numbers services charges

Inbound Numbers Service	Set Up Charge (per License)	Monthly Charge (per License)
One to One Plan	£0.00	£5.00
Divert Plan	£0.00	£10.00
Ratio Plan	£50.00	£10.00
Area Plan	£50.00	£10.00
Hunt Group	£50.00	£10.00
Queue	£50.00	£10.00
Virtual Receptionist	£100.00	£10.00
Receive Fax	£50.00	£10.00
Extra Options		
Voice2Email	£50.00	£10.00
Audio Whisper	£50.00	£10.00
Mid Call Transfer	£50.00	£10.00
Dialled Number Presentation	£50.00	£10.00
Number Options		
Gold Number	£690	£0.00
Silver Number	£440	£0.00

Inbound Numbers outbound usage charges to UK landlines

Calls that are routed to 01 and 02 numbers are free of charge.

Calls that are routed to 03 numbers are as follows:

Call Type Description	Charges (pence per minute)		
	Daytime Rate	Evening Rate	Weekend Rate
03	1.89	0.87	0.82

Inbound Numbers outbound usage charges to UK mobiles

Call Type Description	Charges (pence per minute)		
	Daytime Rate	Evening Rate	Weekend Rate
O2 Mobile	6.71	6.49	6.44
Orange Mobile	6.71	6.49	6.44
T-Mobile	6.71	6.49	6.44
Three Mobile	6.71	6.49	6.44
Vodafone Mobile	6.71	6.49	6.44

Inbound Numbers outbound usage charges to international landlines

Call Type Description	Charges (pence per minute)		
	Daytime Rate	Evening Rate	Weekend Rate
Afghanistan	36.26	35.88	35.80
Albania	7.94	7.55	7.49
Algeria	10.96	10.58	10.50
American Samoa	10.73	10.35	10.28
Andorra	14.59	14.21	14.13
Angola	18.36	17.97	17.90
Anguilla	18.67	18.28	18.21
Antarctica	120.28	119.90	119.83
Antigua & Barbuda	19.20	18.81	18.75
Argentina	2.07	1.69	1.63
Armenia	12.00	11.62	11.54
Aruba	14.18	13.79	13.73
Ascension Island	81.87	81.50	81.42
Australia	2.57	2.18	2.12
Austria	1.76	1.38	1.30
Austria-Vienna	1.76	1.38	1.30
Azerbaijan	24.31	23.92	23.86
Azores	2.59	2.20	2.13
Bahamas	4.23	3.85	3.77
Bahrain	9.28	8.91	8.84
Bangladesh	8.31	7.92	7.85
Barbados	15.04	14.66	14.59
Belarus	42.46	42.07	42.00
Belgium	2.57	2.18	2.12
Belgium (Brussels)	2.54	2.16	2.09
Belize	32.67	32.28	32.21
Benin Republic	26.29	25.91	25.84
Bermuda	7.32	6.94	6.86
Bhutan	21.52	21.14	21.06
Bolivia	13.38	13.00	12.92
Bosnia & Herzegovina	17.49	17.11	17.04
Botswana	24.70	24.32	24.25
Br. Virgin Islands	24.80	24.43	24.35
Brazil	4.88	4.50	4.43
Brunei	4.50	4.11	4.04
Bulgaria	3.63	3.25	3.17
Burkina Faso	26.17	25.79	25.71

Inbound Numbers outbound usage charges to international landlines (continued)

Call Type Description	Charges (pence per minute)		
	Daytime Rate	Evening Rate	Weekend Rate
Burundi	12.82	12.44	12.36
Cambodia	9.61	9.23	9.15
Cameroon	31.90	31.53	31.46
Canada	1.35	0.98	0.91
Canary Islands	1.74	1.37	1.30
Cape Verde	40.40	40.03	39.95
Cayman Islands	16.71	16.33	16.25
Central African Republic	55.64	55.26	55.19
Chad	19.47	19.10	19.02
Chile	3.47	3.08	3.02
China	1.99	1.61	1.53
Christmas Island	140.47	140.09	140.02
Cocos Islands	2.41	2.02	1.95
Colombia	3.74	3.35	3.29
Comoros	82.52	82.13	82.07
Congo	24.21	23.83	23.75
Cook Islands	98.22	97.84	97.76
Costa Rica	8.37	7.98	7.92
Croatia	3.47	3.09	3.02
Cuba	150.02	149.63	149.57
Cyprus	2.43	2.05	1.98
Czech Republic	4.73	4.36	4.28
Democratic Republic of Congo	28.57	28.20	28.13
Denmark	1.86	1.47	1.40
Diego Garcia	138.52	138.13	138.06
Djibouti	49.69	49.31	49.23
Dominica	23.69	23.30	23.23
Dominican Republic	7.29	6.92	6.84
East Timor	273.61	273.23	273.17
Ecuador	15.61	15.24	15.17
Egypt	15.83	15.46	15.38
El Salvador	35.80	35.41	35.35
Equatorial Guinea	34.26	33.88	33.81
Eritrea	41.38	40.99	40.92
Estonia	3.34	2.95	2.89
Ethiopia	34.91	34.53	34.45
Falkland Islands	75.73	75.35	75.28

Inbound Numbers outbound usage charges to international landlines (continued)

Call Type Description	Charges (pence per minute)		
	Daytime Rate	Evening Rate	Weekend Rate
Faroe Islands	22.11	21.72	21.66
Fiji	35.09	34.70	34.63
Finland	5.93	5.55	5.47
France	1.77	1.39	1.31
France (Paris)	1.74	1.37	1.29
French Guiana	14.82	14.43	14.37
French Polynesia	37.60	37.22	37.14
Gabon	22.71	22.32	22.26
Gambia	53.00	52.61	52.55
Georgia	15.07	14.69	14.63
Germany	1.34	0.96	0.90
Germany (Frankfurt)	1.33	0.94	0.87
Ghana	11.88	11.51	11.43
Gibraltar	7.02	6.64	6.58
Greece	2.85	2.47	2.39
Greece (Athens)	2.52	2.15	2.07
Greenland	65.34	64.96	64.90
Grenada	17.41	17.03	16.95
Guadeloupe	16.42	16.03	15.96
Guam	2.91	2.52	2.46
Guantanamo Bay	162.40	162.02	161.95
Guatemala	17.26	16.87	16.81
Guinea Republic	25.36	24.99	24.92
Guinea (Bissau)	61.01	60.62	60.55
Guyana	36.02	35.63	35.57
Haiti	36.52	36.14	36.06
Honduras	22.49	22.11	22.04
Hong Kong	2.89	2.51	2.43
Hungary	2.39	2.02	1.94
Iceland	3.12	2.74	2.68
India	5.11	4.72	4.65
India (Delhi)	4.34	3.97	3.89
India (Madras)	4.34	3.95	3.89
Indonesia	10.01	9.63	9.56
Iran	14.21	13.83	13.77
Iraq	11.00	10.62	10.54
Ireland	2.12	1.73	1.66

Inbound Numbers outbound usage charges to international landlines (continued)

Call Type Description	Charges (pence per minute)		
	Daytime Rate	Evening Rate	Weekend Rate
Ireland (Dublin)	1.68	1.29	1.22
Isle of Man	2.51	1.11	0.88
Israel	2.74	2.37	2.29
Italy	2.20	1.81	1.74
Italy (Milan)	2.20	1.81	1.74
Ivory Coast	28.80	28.41	28.34
Jamaica	11.96	11.57	11.51
Japan	3.80	3.42	3.34
Jordan	3.89	3.50	3.43
Kazakhstan	19.24	18.86	18.79
Kenya	17.11	16.73	16.67
Kiribati	96.25	95.88	95.81
Kuwait	12.74	12.35	12.29
Kyrgyzstan	16.61	16.24	16.17
Laos	8.27	7.88	7.81
Latvia	4.26	3.89	3.81
Lebanon	18.66	18.28	18.21
Lesotho	29.74	29.35	29.29
Liberia	31.64	31.25	31.19
Libya	35.11	34.74	34.67
Liechtenstein	7.96	7.57	7.50
Lithuania	18.33	17.95	17.89
Luxembourg	2.99	2.61	2.55
Macao	6.29	5.92	5.84
Macedonia	23.92	23.54	23.47
Madagascar	41.34	40.95	40.89
Madeira	2.44	2.07	2.00
Malawi	18.29	17.91	17.84
Malaysia	2.64	2.26	2.20
Maldiv Islands	24.18	23.80	23.73
Mali	31.97	31.58	31.51
Malta	5.89	5.51	5.43
Marianna Islands	3.67	3.29	3.22
Marshall Islands	51.32	50.95	50.88
Martinique	17.08	16.71	16.64
Mauritania	26.09	25.71	25.64
Mauritius	11.84	11.47	11.39

Inbound Numbers outbound usage charges to international landlines (continued)

Call Type Description	Charges (pence per minute)		
	Daytime Rate	Evening Rate	Weekend Rate
Mayotte	71.70	71.31	71.24
Mexico	7.24	6.85	6.79
Micronesia	39.49	39.12	39.04
Moldova	20.64	20.27	20.19
Monaco	3.72	3.34	3.28
Mongolia	13.95	13.56	13.49
Montserrat	28.35	27.96	27.90
Morocco	16.51	16.12	16.06
Mozambique	18.10	17.72	17.65
Myanmar	46.72	46.33	46.27
Namibia	20.15	19.77	19.70
Nauru	366.55	366.17	366.11
Nepal	24.73	24.34	24.27
Netherlands	1.98	1.60	1.52
Netherlands Antilles	17.21	16.84	16.76
Netherlands (Amsterdam)	1.98	1.60	1.52
Netherlands (Rotterdam)	2.43	2.04	1.98
New Caledonia	36.26	35.88	35.82
New Zealand	2.86	2.47	2.41
New Zealand (Auckland)	2.73	2.35	2.28
Nicaragua	20.76	20.37	20.31
Niger	23.13	22.74	22.67
Nigeria	16.67	16.29	16.22
Niue Island	83.90	83.53	83.46
Norfolk Island	148.47	148.10	148.02
North Korea	97.97	97.59	97.53
Northern Cyprus	8.29	7.90	7.84
Norway	2.46	2.07	2.00
Oman	29.35	28.96	28.90
Pakistan	16.30	15.93	15.86
Palau	57.37	56.98	56.91
Palestine	36.11	35.74	35.67
Panama	3.32	2.93	2.86
Papua New Guinea	102.10	101.73	101.66
Paraguay	10.69	10.31	10.23
Peru	3.35	2.96	2.90
Philippines	18.69	18.30	18.24



Inbound Numbers outbound usage charges to international landlines (continued)

Call Type Description	Charges (pence per minute)		
	Daytime Rate	Evening Rate	Weekend Rate
Philippines (Manilla)	18.66	18.28	18.20
Poland	2.77	2.39	2.33
Portugal	2.21	1.82	1.76
Puerto Rico	3.33	2.94	2.87
Qatar	27.83	27.44	27.38
Reunion	16.84	16.46	16.38
Romania	4.38	4.00	3.93
Romania (Bucharest)	3.13	2.74	2.68
Russia	6.51	6.12	6.06
Russia (Moscow)	2.42	2.04	1.98
Russia (St Petersburg)	2.70	2.31	2.25
Rwanda	18.28	17.89	17.82
San Marino	35.18	34.80	34.72
Sao Tome & Principe	153.02	152.63	152.57
Saudi Arabia	10.27	9.88	9.82
Senegal	31.82	31.43	31.37
Serbia	10.92	10.54	10.47
Seychelles	11.64	11.25	11.18
Sierra Leone	51.92	51.55	51.47
Singapore	2.69	2.30	2.24
Slovakia	2.80	2.42	2.35
Slovenia	5.11	4.73	4.65
Solomon Islands	140.71	140.34	140.26
Somalia	74.70	74.32	74.24
South Africa	5.54	5.16	5.10
South Korea	4.17	3.80	3.73
Spain	1.98	1.59	1.52
Spain (Barcelona)	1.78	1.39	1.33
Spain (Madrid)	1.78	1.39	1.33
Sri Lanka	17.76	17.38	17.32
St Helena	78.26	77.87	77.81
St Kitts & Nevis	27.79	27.42	27.35
St Lucia	18.55	18.17	18.10
St Pierre & Miquelon	52.82	52.44	52.36
St Vincent & The Grenadines	30.36	29.97	29.90
Sudan	22.32	21.93	21.87
Surinam	20.09	19.71	19.64

Inbound Numbers outbound usage charges to international landlines (continued)

Call Type Description	Charges (pence per minute)		
	Daytime Rate	Evening Rate	Weekend Rate
Swaziland	21.07	20.68	20.62
Sweden	2.07	1.69	1.61
Sweden (Stockholm)	2.07	1.69	1.61
Switzerland	2.37	1.98	1.91
Switzerland (Geneva)	2.30	1.92	1.85
Switzerland (Zurich)	2.31	1.92	1.86
Syria	25.92	25.53	25.47
Taiwan	2.98	2.60	2.52
Tajikistan	15.34	14.95	14.89
Tanzania	17.20	16.82	16.74
Thailand	2.18	1.81	1.73
Togo	48.61	48.23	48.15
Tokelau	108.15	107.77	107.71
Tonga	54.00	53.63	53.56
Trinidad & Tobago	10.36	9.98	9.92
Tunisia	31.90	31.53	31.46
Turkey	5.92	5.53	5.46
Turkey (Istanbul)	4.49	4.10	4.03
Turkmenistan	16.32	15.94	15.86
Turks & Caicos Islands	27.81	27.43	27.37
Tuvalu	79.37	78.98	78.91
Uganda	17.03	16.64	16.58
UK Islands	5.90	4.26	3.95
Ukraine	14.57	14.20	14.12
United Arab Emirates	23.71	23.34	23.26
Uruguay	9.01	8.62	8.55
U.S. Virgin Islands	2.90	2.52	2.44
U.S.A.	1.35	0.98	0.90
Uzbekistan	11.84	11.45	11.39
Vanuatu	74.39	74.01	73.93
Venezuela	3.97	3.59	3.51
Vietnam	9.45	9.06	9.00
Wallis & Futuna Islands	82.37	81.99	81.93
Western Samoa	39.21	38.82	38.75
Yemen	22.74	22.36	22.30
Zambia	15.80	15.41	15.34
Zimbabwe	10.88	10.50	10.44

Inbound Numbers outbound usage charges to international mobiles

Call Type Description	Charges (pence per minute)		
	Day Rate	Evening Rate	Weekend Rate
Albania Mobile	40.01	39.64	39.56
Algeria Mobile	21.71	21.32	21.26
Angola Mobile	24.13	23.74	23.67
Anguilla Mobile	35.61	35.10	35.01
Argentina Mobile	10.04	9.66	9.58
Armenia Mobile	27.76	27.38	27.30
Australia Mobile	13.64	13.25	13.18
Austria Mobile	14.26	13.87	13.81
Bahrain Mobile	12.92	12.42	12.32
Bangladesh Mobile	6.99	6.62	6.54
Barbados Mobile	30.12	29.73	29.67
Belarus Mobile	37.39	37.01	36.93
Belgium Mobile	20.19	19.81	19.73
Bolivia Mobile	23.15	22.78	22.70
Bosnia & Herzegovina-Mobile	38.82	38.43	38.36
Brazil Mobile	22.04	21.66	21.59
Bulgaria Mobile	47.03	46.66	46.59
Burundi Mobile	17.98	17.59	17.52
Cayman Islands Mobile	28.60	28.22	28.15
Chile Mobile	15.33	14.94	14.87
China Mobile	2.18	1.81	1.73
Colombia Mobile	12.66	12.29	12.21
Costa Rica Mobile	9.14	8.75	8.68
Croatia Mobile	27.96	27.59	27.52
Cuba Mobile	147.46	147.08	147.02
Cyprus Mobile	5.93	5.55	5.47
Czech Republic Mobile	27.76	27.38	27.31
Denmark Mobile	20.14	19.75	19.68
Dominican Republic Mobile	15.69	15.31	15.24
Ecuador Mobile	24.32	23.93	23.87
Egypt Mobile	18.94	18.56	18.50
El Salvador Mobile	35.89	35.52	35.45
Estonia Mobile	28.42	28.03	27.96
Ethiopia Mobile	39.03	38.65	38.57
Finland Mobile	12.64	12.25	12.18
France Mobile	16.22	15.83	15.77
Germany Mobile	19.08	18.71	18.64
Ghana Mobile	27.14	26.77	26.70



Inbound Numbers outbound usage charges to international mobiles (continued)

Call Type Description	Charges (pence per minute)		
	Daytime Rate	Evening Rate	Weekend Rate
Gibraltar Mobile	45.05	44.67	44.59
Greece Mobile	20.84	20.46	20.40
Greenland Mobile	97.66	97.15	97.06
Grenada Mobile	27.72	27.34	27.26
Guatemala Mobile	26.33	25.94	25.87
Hong Kong Mobile	4.06	3.68	3.60
Hungary Mobile	16.59	16.20	16.13
Iceland Mobile	33.57	33.18	33.11
India Mobile	3.97	3.58	3.51
Indonesia Mobile	13.69	13.30	13.23
Iran Mobile	15.05	14.66	14.60
Israel Mobile	14.85	14.46	14.39
Italy Mobile	21.67	21.29	21.22
Jamaica Mobile	29.19	28.81	28.73
Japan Mobile	14.38	14.00	13.92
Jordan Mobile	11.32	10.95	10.87
Kenya Mobile	17.63	17.25	17.17
Kuwait Mobile	18.29	17.91	17.84
Latvia Mobile	20.37	19.98	19.92
Lebanon Mobile	28.15	27.77	27.70
Liechtenstein Mobile	59.68	59.31	59.23
Lithuania Mobile	23.31	22.93	22.85
Luxembourg Mobile	21.79	21.40	21.33
Malaysia Mobile	5.37	4.98	4.91
Malta Mobile	33.20	32.83	32.76
Mexico Mobile	40.07	39.69	39.62
Monaco Mobile	34.71	34.33	34.26
Morocco Mobile	35.23	34.85	34.79
Netherlands Mobile	21.65	21.26	21.19
New Zealand Mobile	34.76	34.39	34.32
Nicaragua Mobile	31.75	31.37	31.29
Nigeria Mobile	17.86	17.49	17.42
Norway Mobile	17.97	17.59	17.51
Pakistan Mobile	16.30	15.93	15.86
Panama Mobile	16.08	15.69	15.63
Peru Mobile	19.12	18.75	18.67
Philippines Mobile	22.56	22.17	22.10



Inbound Numbers outbound usage charges to international mobiles (continued)

Call Type Description	Charges (pence per minute)		
	Daytime Rate	Evening Rate	Weekend Rate
Poland Mobile	27.22	26.85	26.77
Portugal Mobile	18.08	17.69	17.63
Romania Mobile	14.64	14.26	14.18
Russia Mobile	8.13	7.75	7.67
Saudi Arabia Mobile	21.05	20.67	20.59
Serbia Mobile	39.92	39.55	39.48
Singapore Mobile	2.33	1.95	1.89
Slovakia Mobile	24.36	23.97	23.91
Slovenia Mobile	43.38	43.00	42.93
South Africa Mobile	17.49	17.10	17.03
South Korea Mobile	6.08	5.71	5.63
Spain Mobile	19.67	19.28	19.21
Sri Lanka Mobile	20.59	20.22	20.14
St Lucia Mobile	31.46	31.08	31.01
Surinam Mobile	29.84	29.46	29.38
Sweden Mobile	11.71	11.32	11.26
Switzerland Mobile	25.77	25.39	25.31
Taiwan Mobile	10.83	10.44	10.37
Thailand Mobile	2.08	1.70	1.63
Trinidad & Tobago Mobile	14.24	13.86	13.78
Turkey Mobile	17.20	16.81	16.74
Tuvalu Mobile	62.88	62.49	62.43
Ukraine Mobile	18.03	17.64	17.58
Uruguay Mobile	26.57	26.18	26.12
Venezuela Mobile	15.57	15.20	15.12
Zambia Mobile	24.35	23.97	23.91
Zimbabwe Mobile	54.00	53.63	53.56