



A **smarter** way
to remove risk

Still relying on paper-based processes to manage operational tasks?
Are you lacking visibility of the data captured to drive actionable real-time
insight and decisions? Even when it's vital to safety, security and performance?

Introducing a smarter way

Uncover the benefits and opportunities to improve the productivity of your workforce.
Enhancing compliance. Reducing risk. Delivering smart paperless reporting. Predicting trends.
Delivering the knowledge and transparency behind true operational costs and actual performance.

O2 Smart Compliance gives you the big picture.

Seeing the big picture

A rail operator has a very different set of risk obligations to a food producer.

The health service must oversee daily tasks quite unlike those of a building contractor.

A pharmaceutical organisation may have very complex and different preventative maintenance tasks to a retailer.

Yet most organisations share a common requirement to reduce the risk and make safe and secure their workplaces or public spaces.

Clearly these are not just tick-in-a-box exercises. They're often heavily reliant on manual paper-based processes. Ensuring you're meeting regulatory, health and safety, public safety or service delivery requirements.

What's often missed is insight from the data captured, which could drive immediate actions. Change operational processes. Enhance the security and safety of your staff and customers. And reduce risk.

More transparency and visibility can help you avoid:

- heavy fines by a regulator
- loss of revenue due to a closure of a factory or office
- loss of customers and brand reputation
- prosecution or jail for you
- death or injury
- paying for a task that is not being done to the standard you would expect

Today, we have the technology to remove the reliance on paper-based processes and give you the visibility and accuracy that a member of staff or a contractor is performing critical tasks. Turning real-time data into real-time decisions. Capturing, analysing and presenting knowledge visually to help customers understand their business, predict trends and have a digital audit trail.

Read on to learn more about how organisations can use data to see the bigger picture, reducing the risk, increasing productivity, and saving money.

Data gathered could provide you with an in-depth view of your operation.

Can you get to the insights that really matter?

How does O₂ Smart Compliance provide a smarter way?

You can improve your mobile and field based processes using IoT sensors and regular hand-held devices. If you rely on paper-based processes, you will find O2 Smart Compliance can offer you a faster, easier and cheaper way to manage and maintain your operations.

It doesn't require complex integration and is simple to use. Sensors can be positioned anywhere where there is a task to complete, i.e. attached to an asset like a fire extinguisher, a door to a plant room, or piece of safety equipment.

Each time a sensor is scanned the cloud stores information relating to time and user. It can then present the user with a series of questions or assessments to complete, capturing all the results to view in a central dashboard.

Key benefits include:

For the organisation

- **Lower costs:** in-depth knowledge and transparency behind true operational costs and actual performance of the workforce that delivers new insights.
- **More productivity:** simplifies data collection to speed up manual checks and offers real-time visibility and reporting to make informed risk decisions.

For your people and the public

- **Improved accuracy:** offers a simpler way to work by tagging sensors and calling up tasks on-screen to perform checks or input the right data.
- **Better experiences:** guarantees locations or assets are secure, safe, clean and usable for your people and the public.

For managers and directors

- **Reduce risk exposure:** ensures you have an audit trail for meeting regulatory or contractual obligations to avoid fines or penalties, or loss of business operation.
- **Meet responsibilities:** keeps you on top of the work that teams perform to reduce the chance of personal injuries or claims of negligence.

See the bigger picture

Drive dramatic improvements to the safety, security, efficiency, productivity, and compliance of all your processes and operations.

We can help:

- Assess your safety and security risk
- Maintain a safe and compliant operation
- Deliver a first-class service

Assess your safety and security risk

Prove you're meeting regulatory requirements while protecting your people and the public.

Customise to your requirements

High on your agenda will be securing sites, workspaces and public areas from negligence, crime or terror attacks. From station platforms, football stadiums, music venues to office premises, as a manager you are responsible for checking that your location is safe and secure.

These activities and your requirements will be unique to your organisation. With O2 Smart Compliance you can build processes right for you. And with total confidence prove all tasks are done every time.

See in practice how:

- Football stadiums and venues can be secured and ready for play: **Game on**
- A rail station can provide a safe environment for its passengers: **Now arriving at Platform 5**
- The health service can remove old paper-based safety processes: **Eliminating the risk**

Never miss a check

We understand the importance of the security of your location, your staff, and the people you are responsible for. But sometimes, mistakes happen, and checks might not be as thorough as you demand.

The good news is O2 Smart Compliance provides you full transparency and complete confidence. Exceptional visual dashboards, real-time alerts, and accurate data, will enable you to act quickly when there is a risk. And ensure that every security check you expect is completed, at location, and recorded.

Digital audit trail

With O2 Smart Compliance, you can be sure that security checks unique to a location are completed. And, should the unthinkable happen, you have an audit trail to demonstrate that every aspect of your security protocol has been completed. Meeting the standards agreed by you, a regulator, an insurance organisation or the government.



Why O2 Smart Compliance for securing your sites?

- When areas need to be protected and access points regularly checked
- Where a defined audit trail and proof of task completion is a necessity
- When specific sites are at risk especially in high-footfall areas
- When tasks need to be completed quickly and concurrently to open a venue or plant

Maintain a safe and compliant operation

Gain the visibility that tells you everything is as it should be and check if assets need repair.

Meet regulations

Regulations may be specific (such as Public Service Vehicle tests) or wide reaching (such as the Health & Safety At Work Act, 1974). In most organisations, it is just best practice to check, safeguard or clean on a regular basis.

O2 Smart Compliance provides you reassurance that regular performance or maintenance checks on equipment are completed. Providing an audit trail required for Health and Safety reporting as an example, and also reducing the risk of a loss of business operation, should a task be missed.

See in practice how:

- > A pharmaceutical organisation can ensure its equipment is safe:
Preventative maintenance
- > The health service can remove old paper-based safety processes:
Eliminating the risk

Monitor critical tasks

If the worse happens, and your teams miss crucial elements of an inspection it can expose you and your organisation to fines or court cases. Focusing on fixed tasks, not individuals, O2 Smart Compliance includes a powerful application that can monitor, detect and escalate any activity that is not completed.

Using a schedule and set of sensors, you can set the frequency and thresholds by which inspections must take place.

Make best use of people and assets

For repair contractors new to a site, the digital indoor navigation tool makes locating tasks easier. The O2 Smart Compliance interactive maps point people in the right direction and replays the track of a user moving within the facility which also provides a unique health and safety function. Customised maps and integrated sensors allow managers to track specific assets and equipment too.



Why O2 Smart Compliance for safeguarding you and your organisation?

- When something needs to be verified or checked regularly to ensure that your operation can continue to operate without risk
- When you need to be certain that checks have been completed by remote teams for forced entry or damage at remote sites or locations
- When members of the public rely on you to maintain public areas or locate equipment or services

Delivering a first-class service

Help your teams do the job properly. Get the insight and visibility that the tasks are being done right, avoiding potential fines, lost business, risk of prosecution, or just paying too much for the job.

Improve productivity and save time

Quick to set up, intuitive to use and easy to scale. O2 Smart Compliance, using digital sensors and automation, can soon reduce errors that can undermine traditional paper-based processes. Thanks to these capabilities, staff will spend less time filling in, filing and copying paperwork. All of which saves time, effort and cost while giving people the freedom to focus on their jobs.

See in practice how:

- > You can get value for money for your business: **Subcontracting made easier**
- > A rail station can provide a safe environment for its passengers: **Now arriving at Platform 5**

The risk of a fine or operational closure

O2 Smart Compliance provides accurate insights into compliant tasks that are critical to the operation of your organisation.

A failure to meet standards agreed by regulatory, government or insurance bodies may result in heavy fines, loss of business, or loss of reputation. Not to mention the risk to the health and safety of your people and the general public.

Let's be blunt, gaining a proven transparent approach may also save you from prosecution or jail.



Why O2 Smart Compliance for delivering a first-class service?

- When activities need to be repeated in a regular/timely fashion and you need to reduce the reliance on a paper-based process audit trail
- When specific inspections must take place for preventative maintenance or proof required that checks on equipment are completed
- When you are subcontracting a service that requires proof that the activity and tasks have been completed at their specified location

In practice: **game on**

How football stadiums and venues can be secured and ready for play using O2 Smart Compliance

Compliant risk and security checks can take many different forms. For a public location such as a shopping centre, theme park, stadium, or music venue, managing the security and safety of large volumes of people daily is a complex task. Before any location can open or close, a series of checks must be performed in order to meet the compliant or regulatory standard imposed.

How do you know that all the checks have been done? More importantly, can you prove that before you opened the doors, the security standard has been met?

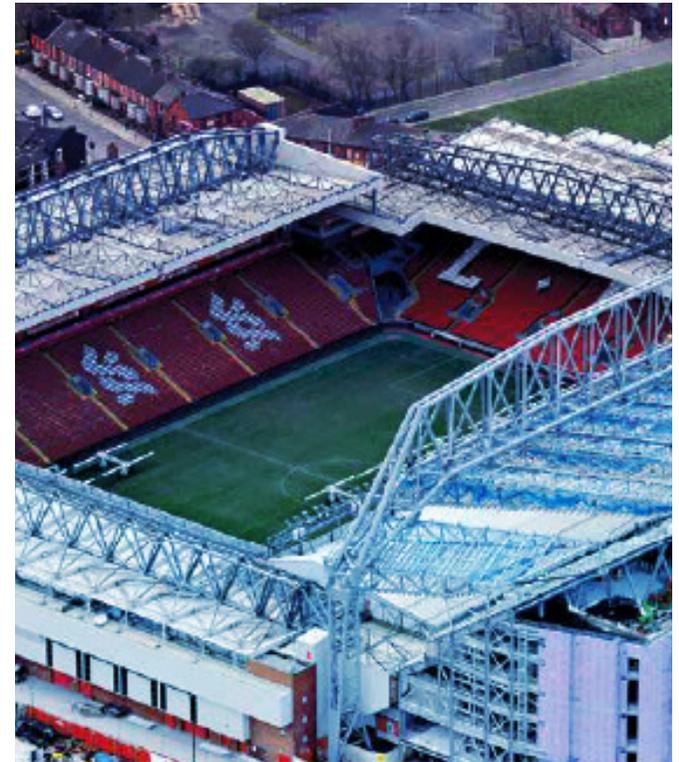
In the case of a football stadium or other venue, public access could be prohibited until it is proven that every check is completed.

This may include all security doors, public facilities, walkways, fire safety equipment, and waste disposal areas. With all checks across a vast area completed very quickly.

With O2 Smart Compliance

The answer is with the real-time accuracy and speed from O2 Smart Compliance. Security personnel scan sensors using their mobile device at key location points across the stadium or venue. The app on their device provides a unique set of actions for checking the location or equipment.

Any sensor not scanned or tasks not completed in full would be clearly visible on the central dashboard and can be dealt with quickly, providing complete transparency and proof for the Security Manager that the stadium or venue is secure and ready for the public.



In practice: **now arriving at Platform 5**

How a rail station can provide a safe environment for its passengers using O2 Smart Compliance

Many rail stations use paper-based processes to perform daily security and maintenance checks. Often using contractors and agency staff to complete these checks, managers rely on the forms submitted to assess the risk or prove that the task has been completed.

Failure to maintain agreed standards, such as the cleanliness of public facilities, litter, and basic checks on the platform environment and equipment can result in fines from the regulator.

Issues reported using a paper-based process take time to assess. Providing no real-time visibility of the potential threat or risk, or if maintenance is required to fix or clean a location. Managers often also don't have the proof that the check had been completed in the first place.

Rail franchises must be compliant with government security and regulatory standards. With so much at stake, Station Managers need an efficient, transparent and proven way of managing daily tasks and performance.

With O2 Smart Compliance

Security patrols and staff can scan sensors located across the station at key areas using their mobile device. Activities are completed at the location and if required, images can be uploaded to the central team. This enables the Station Manager to see, assess and deal with any issues real-time – deploying additional cleaning resources, maintenance or security staff to fix potentially hazardous situations.

As old paper records need to be stored and kept for up to seven years, with O2 Smart Compliance it's paper-free. All records are digitally stored in the cloud, so there's no more physical storage of paper. It also delivers the necessary auditing requirements imposed by the government or the regulator.



In practice: **preventative maintenance**

How a pharmaceutical organisation can ensure its equipment is safe using O2 Smart Compliance

A pharmaceutical operation relies on regularly performed safety checks. In fact, most operations must prove that checks have been performed in order to meet strict health and safety requirements or standards set by their insurance provider.

Ensuring that your people have completed maintenance tasks reduces the risk to your people or the operation if there's an accident.

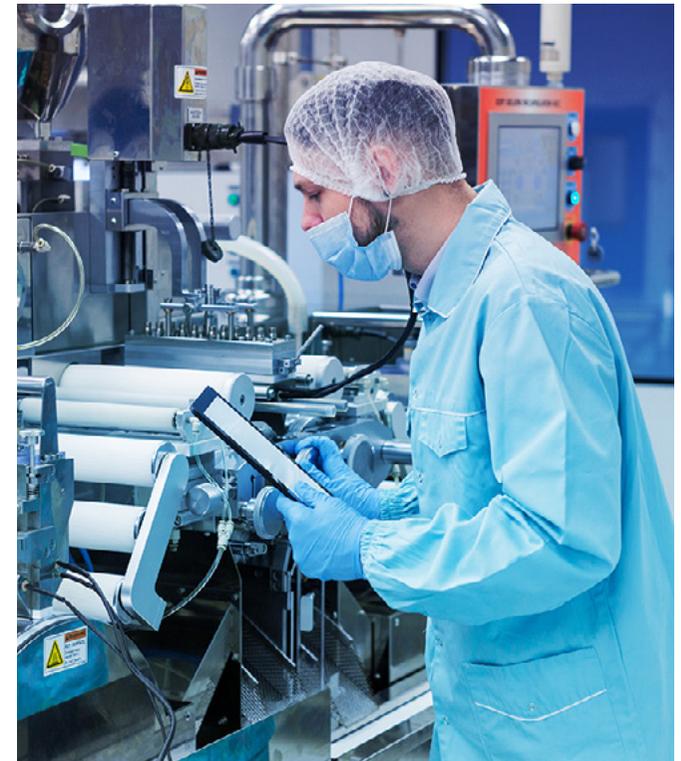
Paper-based processes don't necessarily prove that a task is fully completed, with problems arising days or weeks later. A simple missed task and failure to meet health and safety requirements could close the operation and lead to huge cost.

With O2 Smart Compliance

Engineers responsible for preventative maintenance on equipment like eye-washers, safety showers and pressure intake valves scan a sensor and complete a number of tasks and checks on their mobile device. All activity is recorded and time-stamped ensuring that there is a proven audit trail.

In the event of a loss of mobile signal or wifi availability, an intelligent offline mode enables the engineer to continue to log and record tasks.

Managers get comprehensive reports on all activity and can act quickly using real-time insight if a corrective or preventive action is required.



In practice: **eliminating the risk**

How the health service can remove old paper-based safety processes using O2 Smart Compliance

Within the health service, the ongoing safety of those under its care, as well as their families and its own people is vital. Employees and contractors must perform regular checks on all assets and equipment to ensure they are in good working order.

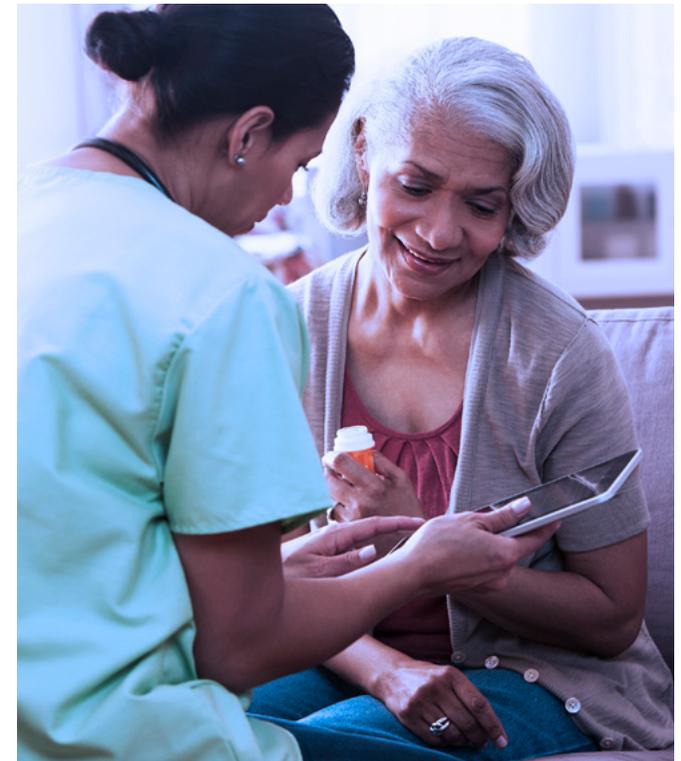
Safety and maintenance checks are required regularly on a range of equipment such as fire extinguishers, beds, hoists, slings, wheelchairs etc. All take time to check using paper forms.

The accuracy of the information on paper-based reports can vary. Sometimes employees add handwritten notes that can mean extra checks if the notes are illegible. And all forms and reports must be kept for auditing purposes later, taking time to file and floor space to store.

With O2 Smart Compliance

People using their own mobile devices could complete daily tasks. Sensors attached to the equipment each provide a unique set of checks or tasks for employees to complete. Completed in real time, next to the piece of equipment, the process ensures nothing is missed, and if required, photo and video tutorials provide additional guidance on completing the activity.

Managers receive a notification if a task is not done. Visual dashboards provide the insight required to assess what actions to take and identify trends and potential cost savings from the activities performed.



In practice: **subcontracting made easier**

How businesses that subcontract can save money using O2 Smart Compliance

Outsourcing tasks within your operation provides many benefits. But you still need to be sure all tasks are completed and to the correct standard.

Relying just on contractors' reports can't always prove the work is happening just as it should.

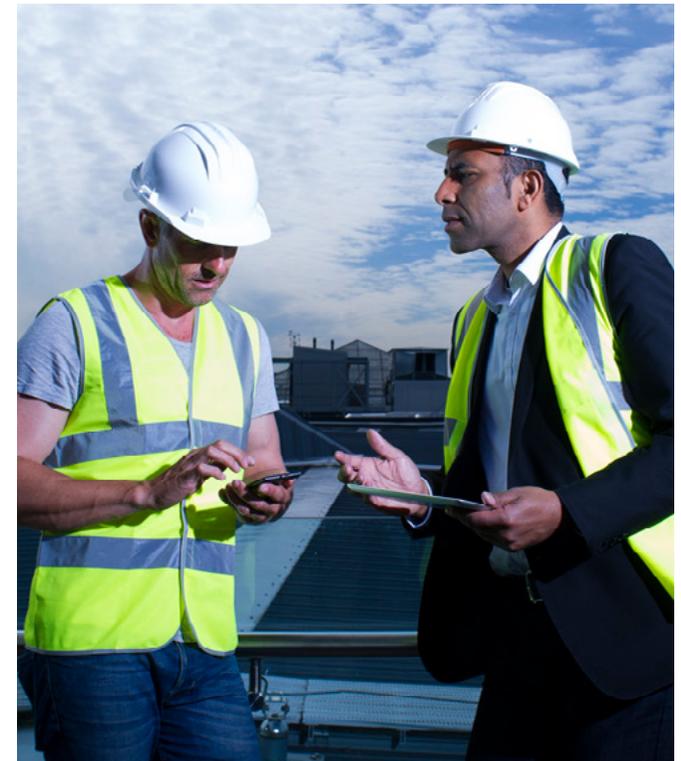
You want reassurance that tasks required out of hours and at remote locations are completed to the right service levels.

With O2 Smart Compliance

If external maintenance teams are contracted to service, for example security cameras, they can scan sensors on the equipment as they complete checks. Using their mobile device they answer questions relating to the performance and functionality, plus if found to be faulty, order replacement parts there and then.

O2 Smart Compliance provides the business with the visibility that all maintenance tasks have been completed by the contractor. The data and insight gained enables the business to know what they are paying for.

The data will also enable the organisation to identify potential cost savings or model different business processes to improve standards.



Rely on the right partner

These are just a few ways that O2 Smart Compliance can help organisations see the bigger picture and reduce dependency on paper-based compliant processes. Delivering a better and more transparent approach to reducing risk. And providing the visibility that tasks are being completed as required across your operation.

O2 Smart Compliance works across both cellular and wifi networks – with an intelligent offline mode that uses an encrypted copy of the central database to allow your people to continue logging and recording tasks in the unlikely event connectivity is lost. Using personal smart devices, we can also offer a range of rugged devices to suit your needs.

We also provide single-supply management and an end-to-end service wrap covering the sourcing of devices, sensors and application, as well as the deployment, evolution and support of your solution. So you don't have to waste time, effort and cost managing multiple suppliers.

So why take a personal or organisational risk, when you can rely on O2 Smart Compliance every step of the way?

Want to learn more?

Talk to your Account Manager and we'll arrange time with our IoT Specialists.
Call us on **01235 433 507** or visit **o2.co.uk/enterprise**

