

Rest Of The World Pass

1. Our Rest Of World Passes are only available to O2 Business customers. It allows business customers to benefit from flat rate data pricing whilst roaming in any of the ROW Zones where we have data coverage, as well as flat rate pricing for calls to UK and in country in ROW Zone 1, as well as texts worldwide.
2. The Rest Of World Pass is automatically included in your tariff, where you haven't selected a Spend Cap, and can be opted into if you select a Spend Cap. There are two pass options available: the Rest Of World 24 Hour Pass and the Rest Of World 30 Day Pass. If you don't wish to be on either of these passes, then you can contact our customer service on 0800 977 733 to move to the standard roaming rates. Details of these rates are available to view at: <https://www.o2.co.uk/business/solutions/mobile/travelling-abroad/rest-of-world-24-hour-pass>
3. Rest Of World Passes are only available on eligible tariffs. To find out if you're on an eligible tariff please call O2 customer service on 0800 977 7337.
4. Rest Of World Pass is available in 3 ROW Zones. The countries in each ROW Zone can be found at: <https://www.o2.co.uk/business/solutions/mobile/travelling-abroad/rest-of-world-24-hour-pass>
5. The ROW Zones are different from the zones for roaming voice calls. The countries in each ROW Zone may be subject to change from time to time. Details of any changes will be published at: <https://www.o2.co.uk/business/solutions/mobile/travelling-abroad/rest-of-world-24-hour-pass>
6. A Rest Of World Pass call allowance can be used to make and receive calls within country and back to the UK. The text message allowance can be used to send texts worldwide. Standard roaming rates for calls and texts will apply for any usage outside of your Rest Of World Pass allowance.
7. We may vary or amend these terms from time to time, but if it's to your significant disadvantage we'll notify you.
8. We may remove or discontinue Rest Of World Pass at any time upon giving you a prior written notice.
9. We reserve the right to terminate your use of Rest Of World Pass if in our reasonable opinion, you are using the services contrary to the intended purpose.
10. Rest Of World Pass is not available for machine to machine or private APN use. Rest Of The World Pass is available on Mobile Broadband/Data Only. For more details on Rest Of World Pass visit: <https://www.o2.co.uk/business/solutions/mobile/travelling-abroad/rest-of-world-24-hour-pass>
11. Subject to any Rest Of World Pass capping option you select:
 - a. If you have a Rest Of World 24 Hour Pass and use all inclusive data, once you begin using additional data a new 24 hour Rest of World Pass will be automatically purchased; or
 - b. If you have a Rest Of World 30 Day Pass and use all inclusive data, once you begin using additional data a new 30 Day Rest Of World Pass will be automatically purchased.

12. You can swap between the Rest Of World 24 Hour Pass and the Rest Of World 30 Day Pass by contacting customer service on 0800 977 7337.
13. If you move between ROW Zones during one data allowance period and your data allowance changes, your data allowance will be adjusted proportionately. For example, if you are on a Rest Of World 24 Hour Pass and you use 250MB of your 500MB data allowance in ROW Zone 1, and you then move to ROW Zone 2, you will be allowed 50% of the 50MB data allowance in ROW Zone 2 for that day (so 25MB).
14. With the exception of Data Abroad and BlackBerry roaming, a Rest Of World Pass will override any previous data roaming plan (unless stated otherwise in your agreement with us).
15. By signing up to one of the Rest Of World Passes you are confirming that a data Spend Cap will no longer apply, unless you opt into one of the capped Rest Of World Pass as detailed below.

Rest Of World 24 Hour Pass

1. A 24 hour charge of £7.50 will be applied automatically on the days that you use at least 50Kb of data in one of the ROW Zones, receive a call, make call to the UK or in country or send a text, whilst in ROW Zone 1. The 24 hour charge does not attract VAT.
2. The following data allowances will apply to each 24 hour period (depending on your location):

	Minutes and texts	Data
ROW Zone 1	300 mins 300 texts	500MB
ROW Zone 2	Not Available	50MB
ROW Zone 3	Not Available	5MB

3. The Rest Of World Pass will trigger a charge of £7.50 from the moment that you have used the first 50kb of data, or if in ROW Zone 1, also if you make or receive a call, or send a text worldwide. The Pass is valid for a period of 24 hours or until your data allowance has been fully used, whichever is the sooner. Any unused data allowance will not carry over to the following 24 hour period.
4. There are two data caps available on the Rest of the World 24 Hour Pass:
 - a. the default cap is 1x 24 hour Pass per user per 24 hour period; or
 - b. an optional cap of 2 x 24 hour Pass per user per 24 hour period.
5. 300 mins of calls can be used to make and receive calls within country and back to the UK. 300 texts can be used worldwide. The 300 minute and 300 text allowances

are subject to Fair Usage. There is no upper limit or charge for additional usage over the call and text allowance but if your usage is higher than the allowance, we'll text you to let you know. If you continue to exceed the allowance, we shall exercise discretion to remove the pass and let you know about any further usage being charged at the standard roaming rates.

Rest Of World 30 Day Pass

1. You need to expressly opt-in to use the Rest Of World 30 Day Pass.
2. The Rest Of World 30 Day Pass allows you to roam for 30 consecutive days.
3. The Rest Of World Pass will trigger a charge from the moment that you have used the first 50Kb of data, or if in ROW Zone 1, also if you make or receive a call or send a text worldwide. The pass is valid for a period of 30 days or until your data allowance has been fully used, whichever is the sooner. Any unused data/mins/text allowance will not carry over to the following 30 day period.
4. A charge of £99 will be applied automatically. The 30 day charge does not attract VAT.
5. The Rest of World Pass call allowance can be used to make and receive calls within country and back to the UK. The SMS message allowance can be used to send SMS messages worldwide. Outside of the inclusive allowances of the applicable Rest of World Pass, the standard roaming rates for calls and SMS messages will apply
6. Full details of allowances can be found here <https://www.o2.co.uk/business/solutions/mobile/travelling-abroad/rest-of-world-30-day-pass> The following data allowances will apply for each 30 day period (depending on your location):

	Minutes and texts	Data
ROW Zone 1	3000 mins and 3000 texts	5GB
ROW Zone 2	Not Available	500MB
ROW Zone 3	Not Available	50MB

7. Once you have opted-in to the Rest Of World 30 Day Pass, this will stay as your default roaming option until you notify us that you wish to opt-out or move to an alternative roaming option by contacting our customer service on 0800 977 733.
8. A cap may be applied to the Rest Of World 30 Day Pass. You can limit usage to one Rest Of World 30 Day Pass per user per billing cycle.
9. Within ROW Zone 3, the following 4 countries (Andorra, Greenland, Lebanon and Sudan) will be able to use email, internet and social media at normal data speeds (150Kbps). All other usage, including but not limited to video streaming, VOIP calling,

gaming, will be subject to traffic management procedures. Data speeds for these services will be reduced to 15kbps. Slower speeds may affect user experience.