



W O R K F O R C E
M A N A G E M E N T





The right people, in the right place, at the right time

Make sure you have the people you need for the job, when you need them. Using our mobile solutions, you can create more flexibility in your workforce, lower costs, increase productivity and improve employee experience. Smarter ways of managing workflow means you stay in the loop with the progress of your field staff's tasks and enables better matching of your staff to demand. Our Workforce Management suite offers a range of solutions that help you get the best out of people at work.

Combined portfolio of solutions

Workforce Management comprises solutions for improving efficiency, flexibility and bringing more visibility to the way people work. Workforce Scheduling is used for creating better staff rotas, while Mobile Workflow Management helps you to assign and monitor tasks for field staff. Our Smart Compliance solution is also an easy way to make sure those tasks are completed properly.

Gain management insight

Get more insight into remote jobs with staff geolocation and photo uploads of job completion. You can use application dashboards to quickly see the progress of all current tasks. Then analyse this data using bespoke reports that help you to identify areas for improvement.



Ensure strict job compliance

Get a real-time understanding of job progress, with the ability to take immediate preventive action if required. Workers can easily record job details on mobile devices, assisted by NFC tags and Bluetooth beacons, which makes it easier to ensure and report on compliance.

Ease accessibility

Employees can easily access their work rotas and scheduled jobs from any device. We can provide you with ready-to-go devices with the mobile apps pre-installed and securely managed via our Enterprise Mobility Management services to give you an end-to-end solution.

Simplify time-consuming admin

Digital solutions cut down on inefficient, paper-based processes and can be updated in real-time so people have access to the latest information. It's easier to review job status and timesheets too.

Automatically monitor remote assets

You can integrate your devices in the field with our Workforce Management solution, which will remotely monitor device health and can raise a service request when needed, automatically sending an engineer to the site.

Get the right people for the job

When you're expecting a busy period, or you know that specialist skills will be required, you can make sure you've got the right people on hand to meet the business needs.

Cut down on wasted hours

There's no point in paying people for work that doesn't exist. Bringing more flexibility and agility to workforce management helps you cut down on wasted expenditure and make more efficient use of time.

Improve people's flexibility for work

Smarter scheduling at work means that people can plan their free time better. Giving people more control over when they're available to work can help to increase productivity and morale.

Award-winning network



We won Best Business Network at the 2019 Mobile Industry Awards¹



We won Best Network Performance at the Mobile News Awards 2019 and Best Network Coverage in the uSwitch Mobile Awards 2018, 2019 and 2020²

Why O₂

Experience

We manage devices all across the world. We've been a leader in mobile-led business for 30 years, and we bring together the complete range of mobility solutions, including devices, applications, security and controls, connectivity and end-to-end management. All designed, delivered and managed in-life by platform experts to make sure everything runs smoothly.

Security

O₂ is the first network provider to have been awarded the government's CAS(T) certification³ for both our mobile and WAN networks. It means you can rely on secure connections to your data, wherever it's used.

Integration

Combining Workforce Management with O₂ Gateway and other Digital Workplace solutions gives you even more control over devices, apps and data. You can rely on a single platform, with one trusted partner, one contract and one point of contact. One integrated solution to simplify your operations.

Want to know more?

To learn more about how our Workforce Management solutions can create a cost-efficient and flexible approach to work, just speak to your Client Manager, call us on **01235 433507** or visit o2.co.uk/business

¹ Best Business Network: <https://www.mobileindustryawards.com/20/Winners>

² Best Network for Coverage: uswitch.com/mobiles/broadband-and-mobile-awards/

³ <https://news.o2.co.uk/press-release/o2-becomes-first-uk-mobile-network-to-achieve-cast-certification/>

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